

Prior to your arrival...

Dietary Requirements:

Any special dietary requirements for the group must be advised **at least 48 hours prior** to the date of your visit. This should be in writing and can be faxed or emailed to the School Excursions & Education Department.

Group Numbers:

Final numbers must be received **at least 48 hours prior** to the date of your visit or no refund will be issued. The group will be invoiced for the number of seats assigned for the show.

Payment:

Pre-payment may be made via Credit Card or Direct Deposit; or alternatively, if you are an account holder, an invoice will be sent after the visit. Payment should be in **bulk** and cover all members of the group.

On arrival at Australian Outback Spectacular...

Entry:

On arrival, please present your confirmation letter or booking number to the Box Office to collect your tickets. Doors open at 6:15pm and tickets must be collected by 6:45pm. Due to health and safety requirements, strollers, high chairs or bouncers are not permitted inside the venue. They can be checked in and stored in the Cloak Room.

The Show:

Pre-show entertainment commences at 6:15pm with Show and Dinner beginning at approximately 7:30pm and ending at 9:15pm. No food or drink is to be brought into the venue without prior permission. For the safety of the riders and their horses, and all the other performers in the show, video cameras and photography cannot be used at any time. Strobe effects and lighting are used in the production.

Behind the Scenes Tour

Preparation for Educational Tour:

Students may be required to walk in back-of-house areas with animals and machinery. Closed in shoes must be worn by all attending - no exceptions.

No photography is allowed whilst in the back-of-house areas.

On arrival, your group will be met at the entry bridge by one of our staff who will prepare your group for your Tour.

After the completion of your tour, your group will be led back to our Box Office Entry for ticketing. Pre-Show entertainment commences at 6:15pm. Show and Dinner end at approximately 9:15pm.